



M Network Member and Customer Refund Policy:

M.Network™ is confident you will love our products. However, if for any reason you wish to return your product, we gladly offer a thirty (30) day, money-back satisfaction guarantee.

For first time product orders, we offer an empty box guarantee. If you are dissatisfied with your first time product purchase for any reason you can request a refund to the M Network within thirty (30) days of the date of purchase. You can receive a refund of the purchase price minus a 10% fee.

If you are dissatisfied with any subsequent product purchases for any reason, you may return your remaining unused product in its original packaging, along with the original invoice, to the M Network within thirty (30) days of the date of purchase for a refund of the purchase price minus a 10% restocking fee. Product refunds are limited to personal consumption guidelines of no more than a month's supply of any one product.

Commissions paid out to M Network Members on returned and refunded products will be clawed back in the following commission period.

Return Procedure: If the product was purchased directly from an M Network Member, please contact them for a refund. They will ask you to fill out a product return form in which you state that you received a refund from them for the purchase of your product and we can then reimburse the Member with new product.

If the product was purchased from a Member website, please contact M. Network directly by email at: support@m.network or by phone at 888-383-2346 to obtain a Return Authorization Number.

A Return Authorization Number is valid for ten (10) business days. This number must be written on the outside of the return shipping box. If a package is returned without a Return Authorization Number, the refund may be refused or delayed.

All refunds will be processed within 10 business days following the receipt of an authorized return and refunds will be in US Dollars.